



## SERVICE BULLETIN 04-001

Contact: Mike Hankins, Director of Customer Relations  
Mainship Corporation  
[mhankins@mainship.com](mailto:mhankins@mainship.com)

July 17, 2004

Models Affected: All

It has come to our attention that improper size bow thruster tubes may have been installed with the bow thruster installation at our factory. IT IS IMPERATIVE THAT YOU IMMEDIATELY PERFORM THE STEPS LISTED BELOW. This can be performed by the customer, or local service yard, but we prefer you use your own people if possible.

This service bulletin must be documented on a warranty claim and submitted to Mainship no later than August 15th, 2004.

1. Access the interior compartment where the bow thruster is located.
2. Measure the outer diameter of the tube.
3. Communicate to Mainship Customer Service the diameter obtained.

IF measurement is over 8", no further action is required.

IF measurement is less than 8", make provisions to haul boat as the tube may need to be replaced. Measure inside diameter and communicate to Mainship Customer Service. Take digital picture of inside tube to show position of prop inside of tube. This will need to be submitted with warranty claim when additional work is completed. FURTHER INSTRUCTIONS TO BE OBTAINED FROM MAINSHIP.

Questions should be directed to Customer Service department. Thanks for your assistance.

Mike Hankins  
(904) 827-2025  
(800) 578-0852